

The Public Service Commission State of South Carolina

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Bruce F. Duke Executive Director Phone: (803) 896-5100 Fax: (803) 896-5246 Utilities Department D. Wayne Burdett, Manager Phone: (803) 896-5125 Fax: (803) 896-5199

July 27, 2004

E-MAIL & US MAIL

Jim R. Dry, Vice President/Chief Financial Officer Image Access, Inc. d/b/a NewPhone 358 Carriage Way Baton Rouge, Louisiana 70808

Dear Mr. Dry:

The Pleading which you filed on behalf of Image Access, Inc. d/b/a NewPhone has been duly received and assigned Docket No. 2004-205-C.

In order to proceed with the processing of this Docket, it will be necessary for you to accomplish the following:

Publish, at your own expense, on or before **August 6, 2004**, the enclosed Notice, in newspapers of general circulation, in the affected areas, one time and provide the undersigned Proof of Publication on or before **August 20, 2004**.

Failure to comply with the above on or before the dates indicated may result in the **DISMISSAL** of your pleading.

In the meantime, should you require additional information, please advise.

IMAGE ACCESS REQUESTS AUTHORITY TO PROVIDE INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICES AND FOR MODIFIED ALTERNATIVE REGULATION

Image Access, Inc. d/b/a NewPhone (Company or Applicant) filed an Application with the Public Service Commission of South Carolina for a Certificate of Public Convenience and Necessity to operate as a reseller of interexchange telecommunications services. The Applicant proposes to offer prepaid long distance service, operator assistance service, and directory assistance service.

A copy of the Application is on file in the offices of the Public Service Commission of South Carolina, Synergy Business Park, Saluda Building, 101 Executive Center Drive, Columbia, South Carolina and is available through Mr. Jim R. Dry, Vice President/Chief Financial Officer, Image Access, Inc. d/b/a NewPhone, 358 Carriage Way, Baton Rouge, Louisiana 70808.

Any person who wishes to testify and present evidence at a hearing, if scheduled, should notify Bruce F. Duke, Executive Director, at the address below, and Mr. Jim R. Dry, at the previously stated address, in writing, on or before **August 27**, **2004**, and indicate the amount of time required for his presentation. Please refer to **Docket No. 2004-205-C**.

Any person who wishes to present his views to the Public Service Commission may do so in writing, on or before **August 27, 2004**. Please refer to **Docket No. 2004-205-C**.

Any person who wishes to participate in this matter, as a party of record should file a Petition to Intervene in accordance with the Commission's Procedures, on or before **August 27**, **2004**. Please refer to **Docket No. 2004-205-C**.

Persons seeking information about the Commission's Procedures should contact the Commission by dialing (803) 896-5105.

BRUCE F. DUKE

Executive Director
Public Service Commission of South Carolina
P.O. Drawer 11649
Columbia South Carolina 29211